



# Annual Review 2018





# A Message from the Chairman



Dear colleagues, dear friends,

It is a pleasure to introduce our Annual Activity Report for 2018. This brochure sums up an eventful year and a few examples of our main achievements. We hope you will find it interesting and that it will contribute to a better understanding of the various activities of our members and their successes in our common values through actions and projects.

While our member organisations share one single aspiration to help people in everyday life as well as in crisis situations, the actual range of services – that are based on the Christian values of the Orders of St John – is very broad: ambulance services, help to the homeless, retirement homes, hospitals, first aid and first aid training, youth work, humanitarian assistance, disaster relief, home nursing and many other related activities.

Within this very broad picture, the mission of JOIN aims to help its members cooperate on as many issues as possible and facilitate when necessary their access to the relevant institutions of the European Union. Furthermore, the JOIN Office is participating in two different EU funded projects since the end of 2018. The first one is called SecureHospitals.eu and is aiming to raise cybersecurity capabilities in the health sector. The second one, named EUinAid, is involving our members from Austria, Hungary and Italy, and will develop a transnational network and common approach to first aid practice

The heart of JOIN's activities revolves around its working groups where representatives of our members exchange best practices and develop JOIN projects. During the year under review, our working groups held several meetings, amongst others:

- Physicians of the Clinical Group met twice face-to-face to work on the content of a European-wide first aid manual. It is expected to be ready in the course of 2019.
- Experts of the PR, Marketing & Communication Group held their traditional meeting in Vienna. National regulations regarding defibrillators and teaching of first aid in schools were the main topics discussed.

2018 was a special year for the Volunteer Swap programme, that allows volunteers from JOIN members learn about their sister organisations across Europe and experience the international nature of St John. For the very first time, 50% of the travel costs were funded by the JOIN Office. It resulted in a substantial increase of the swaps among our members. I invite you to have a regular look at [www.volunteerswap.johanniter.org](http://www.volunteerswap.johanniter.org) to see current opportunities.

The Annual General Assembly 2018 took place in Lignano, Italy. The meeting provided an excellent platform to discuss the activities of the JOIN Office and explore new opportunities for cooperation within JOIN.

My very best wishes to you all.



Johannes Bucher





# VOLUNTEER SWAP 2018

Looking back on an eventful year!

## THIS YEAR

89 volunteers from 6 countries helped at 15 events throughout Austria, England, Finland, Germany and Northern Ireland

## PARTICIPANTS

- 31 volunteers from Johanniter Austria
- 23 from St John Ambulance
- 21 from Joannici Poland
- 12 from Johanniter Germany
- 2 from Johannita Hungary

## EVENTS

- Races**
  - London Marathon
  - Berlin Marathon
  - Great Manchester Run
  - The Ride, London
  - Wye Valley Challenge, England & Wales
  - Rantamaraton, Espoo, Finland
- Parades**
  - Carnival Parades in Germany
  - Notting Hill Carnival, England
  - Northern Ireland Parades
- Sports**
  - Wimbledon Tennis Tournament, London
  - Johanniter Day 2018, Bochum, Germany
- Others**
  - Ed Sheeran Concert, Munich, Germany
  - CHIO World Equestrian Festival, Germany
  - Ambulance Services in Allgäu, Germany
  - Austrian National Holiday in Vienna

## INTERESTED?

Choose an event, help as a volunteer, meet others, discover new cultures and gain experience.  
Visit our website for the upcoming events 2019!

## FINANCIAL SUPPORT

Johanniter International pays 50% of your travel costs up to €250.  
Accommodation and food are usually provided.



# JOIN Volunteer Swap

## Austrian volunteers support their German colleagues at the Carnival in Neuss, Dusseldorf and Cologne

Neuss, Germany, 07 – 12 February 2018

On Wednesday, seven Johanniter volunteers from Vienna and Innsbruck arrived in Neuss to help at the Carnival parades. Dr Markus Hüsemann, the only one of the Austrian delegation with experience of carnivals, said: 'I'm actually from Neuss. I went to Vienna in 2013 to study medicine and I stayed there. We have also been involved in the Berlin Marathon for several years now.



► The Austrian and German volunteers together.

There we met Johanniter colleagues from Dusseldorf and came up with the idea to come here.'

The Austrian volunteers helped on Thursday in Cologne at the 'Altweiberfasnacht' (the start of the carnival), on Sunday at the 'Kappe-parade' in Neuss and on Monday at the Carnival parade in Dusseldorf. Wound care was high on the agenda, as medical service director Marcel Kübel from Neuss explained: 'It is easy to trip under the influence of alcohol, and sometimes aggressive disputes are also happening during carnival'. Volunteers also had to deal with persons who sat on the roadside in icy temperatures. And of course, they also helped those who had looked too deeply into the glass.

On Monday evening, a small carnival party took place with the other Johanniter volunteers who were on duty. Some of the Austrian volunteers even came in a carnival costume.

## Eight Austrian volunteers assist St John Ambulance at the London Marathon

London, England, 22 April 2018

The annual London Marathon saw over 40,000 runners pound the pavements around the British capital. Hundreds of thousands of spectators followed the race which was officially the hottest on record with temperatures rising to 24.1°C. St John Ambulance England and The Islands were out in force, making sure that everyone stayed as safe as possible. Our English JOIN member worked with London Ambulance Service and London Marathon medical teams to treat all kinds of conditions to injured runners and spectators – particularly heat related conditions due to the warm weather. Moreover, eight volunteers from Johanniter Austria came to London to assist colleagues of their sister organisation St John Ambulance.



► Group picture of the Austrian volunteers.



## Read the testimony of a St John Ambulance's participant in the 'Johanniter Day' in Bochum

Bochum, Germany, 03 June 2018

Once every two years, Johanniter Germany organises a 'Johanniter Day' including a major First Aid Competition. This year, hundreds of St John volunteers and staff from all the country and abroad were expected in the city of Bochum. Two teams of St John Ambulance coming from London and from Northern Ireland competed in the First Aid Competition.



► St John volunteers on the stage

Robert Harris, who travelled from Northern Ireland to Bochum shares his impression of the 'Johanniter Day':

'I would like to begin by thanking everyone who looked after us, from the staff who picked us up from the airport to the translator that was with us every step of the way. We arrived on Friday evening 01 June and was given a warm welcome by our Johanniter driver who escorted us to our hotel. After checking in, we attended a meet and greet session with the all competitors from Johanniter Germany.

Saturday morning was an early start, breakfast 7.30am followed by a church service at 8am which all competitors attended. This was a great opportunity to see the range of proud competitors in their uniforms.



► The volunteers from England and Northern Ireland in action

The first section of the competition was a 20-question, multiple choice paper, taken under strict exam conditions. The next challenge was a four-person team test. This was located in the town square which gave us a great opportunity to see the local scenery. The third challenge was for all six members of the team to diagnose three separate casualties in pairs. This was located across the square with locals watching a taking videos which gave Johanniter great publicity, promote skills and engage with the public. Next came the most difficult test - The Transport Test. Four members of the team were to carry a stretcher weighing 75kilos, with a small bowl of water fixed on a spindle which moved in a pendular motion when stretcher was lifted. The idea was not to spill the water and successfully transport the stretcher over the obstacle course in a reasonable time. Our final test was a four-person test in pairs performing CPR and using a defibrillator.



► The participants performed First Aid exercises

After an enjoyable day of competing, all members of Johanniter came together to celebrate the day and await anxiously the results. During the celebrations all competitors were entertained by performers and music. During a performance we were formally introduced along with our colleagues from London. At this point it was announced that we came joint 6th with the London team. We were awarded with certificates, medals and a trophy. After the presentation of awards all competitors celebrated together. This was a great opportunity for members to swap uniforms and memorabilia. A great night was had by all.

We now look forward to our next visit in 2020'.

## German and Hungarian volunteers helped St John at the Parades in Northern Ireland

Banbridge, Northern Ireland, 10 – 14 July 2018

For four days, numerous parades took place all over Northern Ireland through villages, towns and cities. The parades marked the anniversary of the Battle of the Boyne, when William III - the Dutch-born Protestant better known as William of Orange - defeated the Catholic King James II in July 1690. As happens every year, the parades are a celebration of Protestant religion, heritage and culture.

St John Ambulance in Northern Ireland participated in the first aid service provided to the marchers and the spectators. They hosted two Hungarian volunteers from Johannita Segítő Szolgálat and one volunteer from Johanniter Germany. Below, Gunter Schmidt, volunteer for Johanniter Germany, describes his experience in Northern Ireland.

'It was a very nice trip to Northern Ireland. We participated in several medical services such as Bonfire



► Volunteers of St John Ambulance Northern Ireland and (in white shirts) volunteers from Johanniter Germany and Johannita Segítő Szolgálat Hungary.

in Banbridge, the Belfast parade and the Banbridge parade.

My hosting family and the other members of St John gave us a very warm welcome and made my visit one of the best trips I have ever done. We talked a lot and shared our experiences regarding our medical services and both sides will benefit from that.

Our host Elizabeth Hudson and her son were the best hosts I could have wished. Time flew, and at the end of the visit they also showed us their very nice country and spent with us some wonderful time on the coast line. I will definitely go back and we will stay in touch'.

## Austrian and German volunteers at the Wimbledon tennis tournament

London, England, 02 – 15 July 2018

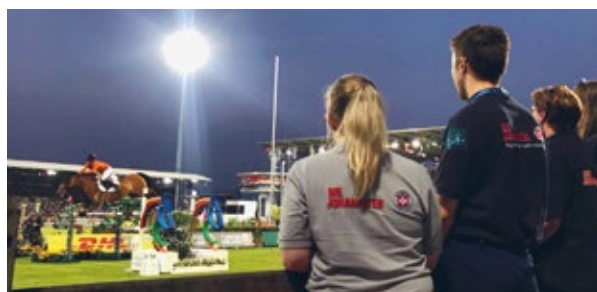
St John Ambulance England and The Islands stood prepared to help during all 14 days of the Wimbledon tournament. Played on outdoor grass courts, the Championships is the oldest tennis tournament in the world and it has been held in Wimbledon, London, since 1877. With the help of four volunteers from Johanniter

Germany and one volunteer from Johanniter Austria, our English JOIN member provided comprehensive first aid to the spectators. As St John volunteers were on duty from 8am to 10pm at the end of each play with changing shifts.

## English and German St John volunteers at the World Equestrian Festival CHIO Aachen

Aachen, Germany, 13 – 22 July 2018

For over one week, Johanniter Germany was on duty at the World Equestrian Festival CHIO Aachen with



► English and German volunteers at the festival

additional help of a volunteer from St John Ambulance England and The Islands. The CHIO Aachen is the official equestrian show of the Federal Republic of Germany. This is where all of the Nations' Cups in the five disciplines dressage, jumping, eventing, driving and vaulting are staged. World-class equestrian sport meets up with a very special atmosphere in the city of Aachen. Every year around 350,000 spectators from all over the globe come to experience the World Equestrian Festival.

Teams from our German JOIN members looked after the spectators and the competitors during nine long days. All in all, the volunteers dedicated 2,000 hours of their time.

## Austrian and English volunteers at the Ed Sheeran concert

Munich, Germany, 24 – 26 July 2018

During the last weekend of July, the Johanniter in Munich welcomed volunteers from their Austrian and English sister organisations. Together they participated in the medical service of the Ed Sheeran concert, played in front of 70,000 spectators in the Olympia Stadion.

The British singer and songwriter known for hit songs like 'Thinking Out Loud,' 'Photograph,' 'Shape of You' and 'Perfect' sold millions of records. The German Johanniter were operating in different service stations with over 100 paramedics.

## Biggest JOIN Volunteer Swap ever at the Berlin Marathon

Berlin, Germany, 16. September 2018

Over the weekend, St John volunteers provided medical coverage at the 45th BMW Berlin Marathon. More than 300 volunteers from all across Germany were present, while 42 volunteers from Austria, England and Poland made this event the biggest swap ever within the JOIN family. This year, a record number of 44,389 runners registered for the Berlin Marathon.



► The group of volunteers from Joannici Dzieło Pomocy Poland

On Sunday, the day of the main race, St John volunteers staffed help points along the route and in the finish area to look after the runners and the spectators. Emergency ambulances, motorcycles, foot patrols and the newly created 'Cycle Response' team were also involved. The mini-marathon with 10,089 school students and the skaters' marathon with 5,258 skaters took also place on Sunday. In total, JOIN members' services were required in 1,056 incidents (351 along the route and 882 in the finish area).

21 Polish volunteers from Joannici Dzieło Pomocy, 14 volunteers from Johanniter-Unfall-Hilfe Austria and 7 volunteers from St John Ambulance England and The Islands came to support the Berlin Johanniter regional branch. Other German St John volunteers came from Baden-Württemberg, Bavaria, Brandenburg-Nordwest, Dresden, Hanau & Main-Kinzig, Hannover, Mittelthüringen, Münster, Rhein-Ruhr, Rostock and Stade.



# Selected Activities 2018

## JOIN Chairman at the inauguration ceremony of Johanniter Germany's new President

Berlin, Germany, 02 February 2018

A solemn celebration organised by Johanniter Germany with more than 250 high-ranking guests from politics, civil society and befriended NGO's took place in Berlin. Our JOIN Chairman Johannes Bucher was also present. Johanniter Germany paid tribute to its former President, Dr Arnold von Rümker, who stayed four years in the position after a long-standing commitment at regional and federal level. His successor, Dr hc Frank-Jürgen



► From left to right: Dr Arnold vom Rümker, The Herrenmeister HRH Prince Oscar of Prussia, Dr hc Frank-Jürgen Weise



► JOIN Chairman Johannes Bucher

Weise, was formally introduced by the Herrenmeister of the Johanniter Order, HRH Oscar Prince of Prussia.

Johannes Bucher thanked Dr Arnold von Rümker for his commitment to Johanniter International as former Board member and Chairman. He welcomed Dr Weise on behalf of JOIN and looks forward to further collaboration. The Federal Minister of Defence, Ursula von der Leyen, also took the floor to express the fruitful cooperation she has built with the new President.

## St John Ambulance at the Royal wedding of Prince Harry and Meghan Markle

London, England, 19 – 20 May 2018

As more than 100,000 people descended on Windsor to celebrate the Royal wedding of Prince Harry and Meghan Markle, they were welcomed with a reassuringly familiar sight – the green and black uniforms of our English JOIN member. Both within Windsor Castle itself and along the processional route, more than 100 St John's Ambulance's volunteers turned out for the baking hot day. SJA had treatment centers, cycle responders and numerous foot patrols ready to help.



► Cycle Responders from St John Ambulance

## European Commissioner Christos Stylianides meets Johanniter Germany's President in Berlin

Berlin, Germany, 26 June 2018

EU Commissioner for Humanitarian Aid & Crisis Management Christos Stylianides visited the headquarters of Johanniter Germany in Berlin. He was welcomed by Dr Frank-Jürgen Weise, President of our German JOIN member, and Hubertus von Puttkamer, Federal Board member. The meeting was arranged by the JOIN Office in Brussels.

Following a presentation of the activities of Johanniter International Assistance, EU Commissioner Stylianides said that he was deeply impressed by the well-organised



► Dr Frank-Jürgen Weise (on the left) and EU Commissioner Christos Stylianides (on the right).



► Front row (LTR): Hubertus von Puttkamer (Federal Board member of Johanniter Germany), Oliver Rodewald (Acting Director of Johanniter International Assistance), Herbert v. Bose (Representative of the Johanniter Order for International Affairs), EU Commissioner Christos Stylianides, Dr Frank-Jürgen Weise.

work based on a volunteering system. He stated that this approach could serve as a model for other countries. The discussion also focused on the strengthening of the collaboration between the EU Commission and the Johanniter in the field of civil protection. Additionally, EU Commissioner Stylianides will get in contact with the General Secretary of the United Nations, António Guterres, to inform him about the Johanniter Campaign #Nichtvergessen.

## New Government's proposal on first aid in school following St John Ambulance's campaign

London, England, 19 July 2018

The British Education Secretary proposed that all primary and secondary schools in England will need to teach first aid from 2020 onwards. Primary school children would be taught basic first aid dealing with common injuries. In secondary schools, young people would learn life-saving skills, including how to administer CPR, the purpose of

defibrillators as well as first aid treatment of common injuries. This proposal from the Government follows many years of campaigning from St John Ambulance. Our English member has permanently encouraged MPs and ministers to make first aid a priority in the classroom.

## Johanniter Germany co-organises an event at the European Parliament

Brussels, Belgium, 04 September 2018

Our German JOIN member co-hosted a 'Common Policy Briefing' with MEP Dennis Radtke at the European Parliament in Brussels. The aim was to discuss and identify current risks threatening the German civil protection system. In this field of activities, German procurement law is based on both European and

national law. It is characterised by a complex set of regulations, which have to be adapted when new EU Directives are adopted. The European Court of Justice is currently interpreting a law which could have important consequences on the German civil protection system.

## Statement of the St John of Jerusalem Eye Hospital Group following cut funding decided by the US Government

Jerusalem, 10 September 2018

St John of Jerusalem Eye Hospital Group (SJEHG) regret the decision taken by the US Government to cut funding for six East Jerusalem Hospitals. The current American administration has been making a wide range of cuts to Palestinian funding to a total of \$330 million USD, which has affected several funding streams to SJEHG.

The most recent cut affects medical insurance payments paid by the Palestinian Ministry of Health and amounts to \$20 million USD transferred by the US Government through USAID to hospitals in East Jerusalem. Currently the debt owed to SJEHG from the PA amounts £2.3 million GBP. These medical insurance payments cover residents in East Jerusalem, the West Bank and Gaza.

In response to the cuts, Joint CEOs of SJEHG, Dr Ahmad Ma'ali and Peter Khoury release the following statement:

'This funding to the East Jerusalem Hospital network is essential to ensure the populations of East Jerusalem, the West Bank and Gaza are not left without access to the specialised, life-saving services which only these hospitals are able to provide them.

We urge our US supporters to request that their Congress and Government reconsider this decision, in light of the previous exemptions made and the basic humanitarian need for these services. We also urge the wider St John family and the international community to join with us in calling for this shortfall to be met wherever it can be.

SJEHG have weathered through many storms in our 136-year history thanks to the support of our wider St John family and the international community. We now ask you to help us once more to continue our vital mission.'

## Three JOIN members at the biggest EU Civil Protection Mechanism exercise ever

Bucharest, Romania, 12 – 18 October 2018

The 2018 Modex Romania was the largest medical exercise ever conducted in the framework of the EU Civil Protection Mechanism. The simulation mobilised over 2,000 people and involved medical teams from Austria, Germany, Italy, Romania, Slovakia, Norway and Israel, and experts from other countries participating in the exercise.

This was the fifth and final exercise this year conducted by a consortium of ten civil protection partners led by Johanniter Germany. Together with its partners our German JOIN member designed, placed, conducted and self-evaluated the exercise which simulated the



► The first day of the exercise with EU Commissioner Christos Stylianides

scenario of a 7.5 scale earthquake hitting Bucharest. Urban search and rescue and medical teams need to be set up as well as evacuation planes to bring wounded people to safe places in Romania and other EU Member States.

Under concrete field conditions, this simulation assessed the capacities of the medical teams and experts to coordinate between teams from different countries. Our Hungarian and Finnish JOIN members mobilised their medical helpers and experts and contributed to the success of the exercise.

► Rescuing exercises were a major part of the simulation





## Johanniter's Emergency Aid reaches people affected by earthquake in Indonesia

Sulawesi, Indonesia, 17 October 2018

After the severe earthquake and subsequent tsunami of 28 September on the Indonesian island of Sulawesi, the emergency relief measures of Johanniter International Assistance commenced. 67,000 houses were considered damaged or destroyed, more than 82,000 people have fled the destruction.



► First relief supplies arrived in Palu and were packed and distributed

Johanniter coordinator Ejodia Kakoensi supported the transport and distribution of aid packages to the affected

people in the city of Palu. She worked directly with the local partner organisation PERUATI, which implements the distributions. Church-communities in West-Java collected the relief supplies, while Johanniter financed and organised the transport.

'The relief measure shows how local initiatives and structures can be supported quickly and easily' says Claudia Zehl, Project Coordinator of Johanniter International Assistance.

In addition to the ongoing humanitarian aid, our German JOIN member started to focus on disaster prevention. In training courses, communities are to analyse the dangers and reduce their vulnerability in the future. 'We have worked successfully in this area in other locations in Indonesia and plan to apply this approach in Sulawesi as well,' says Claudia Zehl. She stresses the importance of overcoming the traumatic experiences of those affected. 'Experiences after the earthquakes in Nepal or Haiti have shown that the psychological trauma does not unfold until many months afterwards, and we have to prepare for that.'

## St John Cymru-Wales celebrates Centenary with Charity Ball

Cardiff, Wales, 23 October 2018

Our Welsh JOIN member hosted their Centenary Charity Ball at the St Fagans National Museum of Welsh Life and celebrated 100 years of St John being there for Wales.

The media famous Doctor, Hilary Jones GP, took to the stage as host for the evening as St John Cymru-Wales showcased their achievements as Wales' leading first aid charity from across the last century.



► Standing ovations for guest speaker Laura Campbell



► Doctor Hilary Jones hosting the ball

Guests celebrated not only the difference St John has made in local communities and at events across Wales, but also recognised two inspirational stories from people who had put their first aid skills into practise.

Guest speaker Laura Campbell, who was trained in first aid by St John Cymru-Wales, took to the stage to recollect her own emotional experience of using her first aid skills in an emergency situation which saw a standing ovation from the audience.

## Johanniter Austria and Germany compile Christmas packages for people in need

Austria and Germany, 06 December 2018

Our German and Austrian members engaged in the collection and distribution of Christmas aid packages for people in need in South-Eastern Europe.

The action 'Johanniter-Christmas-Trucker' started in Bavaria 25 years ago and has since then expanded throughout Germany and for the first time also to Austria. This year, Northern Germany participated for the first time as well. Between Christmas and New Year's Eve members of Johanniter of all regions distributed the collected aid packages, which were brought to people in need in South-Eastern Europe. More than one hundred volunteers helped with the packing and delivery.



► Unpacking the parcels at a playschool

In six truck convoys, volunteers and helpers of Johanniter brought the donated aid packages to Albania, Bosnia, Northern and Central Romania, Ukraine and for the first time also to Bulgaria. On site, the packages were distributed to the recipients with the support of project partners such as parishes or schools. Beneficiaries include disadvantaged families, orphans, the elderly or people with disabilities. In 2017, our German member brought more than 58,000 packages to the destination countries.

'The packages help people in the harsh winter months and send a sign of solidarity. This action shows that many things that we take for granted are still very valuable for other people in Europe' – Cordula Dorry, Coordinator of Christmas Trucker at Johanniter Hamburg.

In Austria 50 helpers, volunteers and their families came together on 28 November to pack 1,500 packages worth EUR 8.100 on total.



► Johanniter volunteers deliver the packages to locals

'For this being the first year of the action in Austria, the current number of packages is an impressive achievement and shows a lot of potential for the future,' – Johannes Bucher, Chairman of Johanniter Austria and Johanniter International.



► JOIN Chairman Johannes Bucher helps packing parcels in Austria



# Selected Meetings 2018

## JOIN Annual General Meeting 2018

Lignano, Italy, 10 June 2018

The JOIN Annual General Meeting 2018 was hosted on 08 -10 June by our Italian member S.O.G.IT (Soccorso dell'Ordine di San Giovanni). Twenty-three delegates from St John enterprises across Europe met in the city of Lignano.

Chairman Johannes Bucher reported on the activities of the Board over the past twelve months, followed by comprehensive financial information by our Vice-Chairman, Christian Velten-Jameson. Mark Broughton was elected to the Board and will represent St John Ambulance England and The Islands in the coming year.

The JOIN working groups provided detailed information about their activities which encouraged discussion and clarification on a number of issues. Areas covered included the outcomes of the PR, Marketing & Communication Group (Dr Robert Brandstetter, Johanniter Austria) and discussions within the JOIN network regarding possible harmonisation of the members' logos. The growing interest in teaching first aid at school was also outlined. The Brussels Office spoke about the revival of the Volunteering Group and outlined the success of the Volunteer Swap programme this year.

Two granted projects resulting from a bilateral cooperation between JOIN members were presented by the International Cooperation incl. Fundraising Group (Stephan Beschle, Venerable Order of St John).

The Head of the Clinical Group (Dr Ian Greaves, St John Ambulance) reported on the start of the drafting of JOIN European First Aid Standards. It is expected to complete the work before the next AGM in 2019. Concerning the Medical Students Exchange programme, a recorded presentation of the very first participant was shown.

Harm-Bastian Harms (Head of unit International Projects & Cooperation, Johanniter Germany) gave an interesting insight into European Emergency response projects and invited the JOIN network to send teams to the next field exercises. The work of the Brussels Office was outlined by Joachim Berney, our General Manager providing detail of its routine activities while emphasising its focus on networking as well as EU funding opportunities.

On the second day, the delegates outlined the general activities of their charity over the past twelve months. Georg Aumayr (Johanniter Austria) provided information on the ongoing 'My Active and Healthy Ageing' project and indicated ways to involve JOIN members in international research projects.

Finally, after what was perceived by all delegates to be a successful AGM, a last tour de table provided the opportunity to offer feedback and suggestions for the future.

The AGM 2019 will be hosted by our Swiss member in Zurich on 10-12 May.



► LTR: Front row: Alexandra Vetter, Dr Sarah Vecchione, Prof Graziella Kainich, Fleur de Beaufort, Lidwien van der Reep, Melanija Grundšteina. Second row: Joachim Berney, Dr Davide Laetzsch, Dr Ian Greaves, Dr Robert Brandstetter, Stephan Beschle, Mark Broughton, Harm-Bastian Harms, László Porcsalmy, Dr Arnold von Rümker, Imre Szabján, Johannes Bucher, Georg Aumayr, Thomas Vorwerk, Eric von Troil, Christian Velten-Jameson, Pontus Hedberg, Dr Andreas Tanos.



## JOIN Board Meeting in Vienna

Vienna, Austria, 22 March 2018

The JOIN Board came together in Vienna for its first meeting of the year. Participants were JOIN Chairman Johannes Bucher (Johanniter Austria), JOIN Vice-Chairman Christian Velten-Jameson (Association des Œuvres de Saint-Jean), Mark Broughton (St John Ambulance England and The Islands) and Eric von Troil (Johanniter Finland).

The day began with our Chairman reporting on his speech about JOIN at the inauguration ceremony of Johanniter Germany's new President. He also represented JOIN at the Alliance Orders meeting held in London in the end of 2017. Our Vice-Chairman reported then on the Young Member Working Group (YMWG) Forum of the four

Orders of St John that took place in Nieder-Weisel earlier in the month.

This was followed by the JOIN Office providing feedback on the working groups' activities. Detailed information were given about the Volunteer Swap 2018. Dozens of volunteers from Austria, England, Germany, Hungary and Poland expressed their interest to participate in the exchange programme.

Additionally, the meeting provided the occasion to connect with the JOIN PR, Marketing & Communication Working Group, which gathered at the same time in Vienna.

## PR, Marketing & Communication group meets in Vienna

Vienna, Austria, 22 – 23 March 2018

The JOIN PR, Marketing & Communication Working Group came together in Vienna for a two-day meeting. Representatives from England, Germany, the Netherlands, the Venerable Order of St John and the JOIN Office were hosted by Johanniter Austria.

On the first day, the participants updated each other on relevant developments in their respective organisation. Johanniter Germany presented its new lobbying and communication concept as well as its branding strategy. The Venerable Order of St John showed a video and graphics on the worldwide impact of its work, also including the work of the Dutch, German and Swedish Orders. Moreover, the St John Mother and Baby programme currently running in African countries was presented. Two separate exchanges of views were discussed on the appropriate use of social media and on current practices and legislations regarding defibrillators. Each participant reported on the situation in his/her own country while the JOIN Office prepared a survey concerning other European countries. Finally, Robert Brandstetter, Head of the group, informed that several JOIN members agreed to harmonise their logos and that contact has been made with a common designer.

On the second day, St John Ambulance England and The Islands reported on its lobbying campaign called 'Every Child a Lifesaver'. The JOIN Office prepared a European comparison on the teaching of first aid in schools. This was followed by a presentation on Johanniter Nederland's activities, with a focus on the production of short films

with and for the elderly. Johanniter Austria then showed its marketing clips called 'Jahre im Not' and 'Eltern pflegen ist kein Kinderspiel' that appeared on TV and radio. As usual, the JOIN Office prepared an update on recent developments within the JOIN family.



► The PR, Marketing & Communication group together with the JOIN Board: LTR: Richard Fernandez (England), Birte Hilbert (Germany), Joachim Berney (JOIN Office), Chiao Kwan (Venerable Order of St John), Therese Raatz (Germany), Christian Velten-Jameson (JOIN Vice-Chairman, France), Johannes Bucher (JOIN Chairman, Austria), Eric von Troil (JOIN Board member, Finland), Alexandra Vetter (JOIN Office), Robert Brandstetter (Austria), Lidwien van der Reep (The Netherlands), Katinka Kersting (The Netherlands), Mark Broughton (JOIN Board member, England). Not on the picture: Belinda Schneider (Austria)

## JOIN Clinical group agrees on common First Aid standards

Lignano, Italy, 06 – 08 June 2018

The JOIN Clinical working group came together in Lignano, Italy, just before the AGM 2018. Eleven delegates from Austria, Cyprus, England, Hungary, Italy and the JOIN Office came together and met with medical doctors from Germany and Jerusalem, who joined online.



► Together with the JOIN Board. From left to right: Christian Velten-Jameson (JOIN Vice-Chairman), Dr Davide Laetzsch, Dr Ian Greaves, Joachim Berney, Richard Webber, Dr Sarah Vecchione, Dr Andreas Tanos, Mark Broughton (JOIN Board member), Prof Graziella Kainich, Dr Rainer Thell, Dr Paul Hunt, Imre Szabján, Johannes Bucher (JOIN Chairman), Eric von Troil (JOIN Board member), Alexandra Vetter



► From left to right: Dr Sarah Vecchione (Italy), Dr Davide Laetzsch (Italy), Imre Szabján (Hungary), Joachim Berney (JOIN Office), Dr Ian Greaves (England), Dr Rainer Thell (Austria), Dr Paul Hunt (England), Dr Andreas Tanos (Cyprus), Richard Webber (England), Alexandra Vetter (JOIN Office)

The aim of the meeting was to explore the possibility of drafting a common European-wide First Aid Manual. After three days of intensive work with discussions on each topic related to first aid, St John medical doctors agreed on the structure (chapters and headings) and the basic content of the future manual. It would take the form of an open e-resource with possibility to be downloaded, translated and printed. The JOIN Clinical group would regularly update its content in the future.

## JOIN Board meeting in Brussels

Brussels, Belgium, 11 October 2018

The JOIN Board held its last meeting of the year in the European capital. Hubertus von Puttkamer, Federal Board member of Johanniter Germany, also attended the meeting.

Chairman Johannes Bucher reported on the Alliance Orders meeting held in Versailles a few days prior. This was followed by comprehensive financial information by our Vice-Chairman.

The JOIN Office gave feedback on the working groups' activities. Concerning the Volunteer Swap, 89 St John volunteers participated in the programme this year. An update was also provided on European project proposals recently submitted. The next proposal to be drafted is an Erasmus+ project about First Aid in Schools.

Finally, Hubertus von Puttkamer was co-opted to the Board until the next AGM elections in May 2019.



► LTR: JOIN Vice-Chairman Christian Velten-Jameson (France), Hubertus von Puttkamer (Germany), Mark Broughton (England), JOIN Chairman Johannes Bucher (Austria) and Eric von Troil (Finland)

# JOIN Clinical Working Group meets to review draft of European-wide First Aid manual

Brussels, Belgium, 15 – 18 October 2018

JOIN's Clinical Working Group came together in Brussels to review the first draft of a European-wide First Aid manual.

Delegates from Austria, Cyprus, England and Italy were present while our expert from Jerusalem joined the meeting via video call.

In four intensive reviewing sessions the eight representatives focused on finalising their first draft compiled during the last face-to-face meeting in June. JOIN medical doctors and two external experts discussed the content details and terminologies, so they can be translated into multiple languages and used all over Europe by St John enterprises.

This European-wide First Aid manual has the potential to enable quicker consensus among international medical JOIN members and ensure most effective, safe, and feasible first aid.



► LTR: Dr Andreas Tanos (Cyprus), Dr Rainer Thell (Austria), Chairman Dr Ian Greaves (England), Dr Paul Hunt (James Cook University Hospital), Joachim Berney (JOIN Office), Dr Davide Laetzsch (Italy) and Richard Webber (England) with Dr Judith Musallam on the computer (Jerusalem) Not in the picture: Dr Harvey Pynn (University Hospital Bristol)



# European-funded projects

## SecureHospitals.eu

Johanniter International worked together with the Austrian IT-oriented company Interspread GmbH and six other European organisations to draft the project 'SecureHospitals.eu - Raising awareness of cybersecurity in hospitals across Europe and boosting training initiatives driven by an online information hub'. This collaboration aims to aggregate the knowledge on cybersecurity in hospitals and develop high-quality trainings supported by e-approaches to minimise the risk of cyber-attacks against healthcare facilities.

The healthcare network has become the most targeted sector by cybercrime globally, which makes secure digital solutions and cybersecurity in health and care a vital necessity. Hackers are targeting patient health devices that are connected to the internet, stealing patient information for financial gains and are able to influence medical devices and entire healthcare networks.

To respond to these challenges, the SecureHospitals.eu project seeks to create a community of practice to raise awareness of the threats and opportunities and boost the level and quality of training of staff and IT personnel in hospitals. Through an online information hub the community will be able to overview and share knowledge and resources which will be analysed. The resulting findings aim to create high-quality trainings and custom-specific curricula. Training activities will be held in open online courses, local on-site workshops, webinars and in summer schools. Through the blended approach, the project will enhance the training in cybersecurity in Europe, improve the knowledge of staff.

The eight participating organisations combine their broad geographical representation, conglomeration of skills and experience, technical developments, legal competence on data protection, cybersecurity and IT as well as in conducting trainings. SecureHospitals.eu directs to engage all stakeholders in the IT security in healthcare throughout Europe to improve preparedness and to find solutions against cyber threats to patient data.

The role of Johanniter International will be to collect information about European and international initiatives and stakeholders to build knowledge on their lessons learned. JOIN aims to involve as many of its member associations as possible in this collaboration for sound knowledge sharing in diverse settings and situations. The JOIN Office will engage its network of experts and trainers from the field to map and analyse needs and challenges in training for cybersecurity. Proceeding from the findings, JOIN will develop training schemes and an engagement strategy. In the final stage of the project, JOIN will lead the organisation of a 'Cybersecurity in Hospitals Summer School' to train trainers and practitioners. The aggregated knowledge and derived training materials will then be accessible on the online information hub and could be tailored to be applied where needed.

The overall project started on 1 December 2018 and runs for twenty-six months. SecureHospitals.eu is funded by the European Commission under the programme 'HORIZON 2020', the most significant EU Research and Innovation initiative.



## EUinAid

Johanniter International is partnering with our members from Austria, Hungary and Italy and three other humanitarian and educational organisations to implement the project 'EUinAid - Youth involved in First Aid'. The project develops a transnational network and common approach to First Aid practice. It is based on youth engagement to promote social inclusion and well-being of young people with fewer opportunities.

EUinAid stems from a reflection on First Aid training in Europe. Statistics highlight that different approaches to First Aid training are existing among countries, with a significant gap in Europe in terms of the percentage of people trained on First Aid. Therefore, the project aims to improve skills and competences of young people from 18 to 25, especially those who are not in education, employment or training (NEETs) and youth workers in the field of Health Assistance. The project directs at developing and testing an innovative cross-border approach to First Aid



practice and training at EU level. It fosters the assessment of transversal skills and supports the validation of non-formal learning and its permeability with formal education pathways.

Led by JOIN member S.O.G.IT. Italy, section of Settimo Torinese, the seven partners from EU and non-EU countries (Austria, Belgium, Brazil, Cyprus, Hungary, Italy and Turkey) will jointly map and analyse the First Aid systems in Europe and implement a multilingual e-training platform. This network enables all relevant stakeholders to share good practices in this field. In the training course that combines the use of Open Education Resources with youth exchanges, the participants prepare for employment through non-formal learning activities.

Funded by the European Commission under the ERASMUS+ programme, the project started in November 2018 and will run for eighteen months.



# JOIN's Work in 2018

## The JOIN Board

The JOIN Board is made up of representatives from JOIN member organisations and is elected by the General Assembly for a period of two years. Its main tasks include supervising the work of the JOIN Secretariat and the General Manager, dealing with strategic questions and managing JOIN's relations with the Alliance of the Orders of St John.

The current Board is composed of Chairman Johannes Bucher (Johanniter-Unfall-Hilfe Austria), Vice-Chairman Christian Velten-Jameson (Association des Oeuvres de Saint-Jean, France), Eric von Troil (Johanniter Finland)

and Mark Broughton (St John Ambulance England and The Islands). Hubertus von Puttkamer succeeded Wolf-Ingo Kunze in October.

The Board meets regularly at face-to-face meetings and holds conference calls. In 2018, apart from meeting one day before the AGM, the Board held one meeting in Vienna in March, another in Brussels last October (see pages 15-16).

The term of the current board ends at the Annual General Meeting in May 2019.

## Working Groups in 2018

Given the aim of JOIN to derive benefits for its members from increased exchange and cooperation, the working groups are one of the most important institutions in JOIN. The working groups provide a platform where JOIN members can exchange knowledge and experience on any given issue, and also offer a space where JOIN members can set the thematic foundation for common projects. By combining resources within the network, JOIN can realise projects for which individual members might not possess the capacity.

Moreover, the working groups also guarantee a participatory and transparent structure within JOIN as participation in the working groups is not only open to all members, but also strongly encouraged.

The working groups meet on a regular basis. While a face-to-face meeting allows for a more thorough and personal exchange at least once a year, regular online and telephone conferences ensure close exchange between the working group members.

In 2018, four working groups were operative within JOIN.

### Clinical Working Group

As its name suggests, the JOIN Clinical working group deals with clinical and medical cooperation. The group is made up of chief medical officers from JOIN members with the respective medical and clinical services. Its main aim is to exchange information on medical developments within the JOIN organisations as well as at the national levels. The working group also monitors international developments with regard to clinical issues such as negotiations in the European Resuscitation Council.

Additionally, it organises the Medical Students Exchange programme. The Clinical group is currently headed by Dr. Ian Greaves, chief medical officer of St John Ambulance England and The Islands.

In 2018, the working group met twice in Lignano and in Brussels to elaborate the content of the very first European-wide first aid manual. For more details on these face-to-face meetings, please see pages 16-17.

### PR, Marketing & Communication Working Group

This working group, headed by Dr. Robert Brandstetter (Johanniter-Unfall-Hilfe Austria), deals with all issues concerning JOIN's press work, the website, publications as well as corporate identity (CI) and corporate design (CD). In the past, for example, it developed the JOIN logo and helped develop brochures on JOIN activities. The main purpose of the group lies in sharing experiences, best practices and know-how on related topics.

In 2018, the working group met in Vienna. For more details on this face-to-face meeting, please see page 15.

### Volunteering & Youth Working Group

This working group is headed by Mark Farmer (St John Ambulance England and The Islands) and is responsible for volunteer exchanges between JOIN members and the Volunteer Swap. These activities enrich the individual volunteering experience, enhance cooperation and understanding between the members and enable JOIN members to work together in an efficient and practical way. Moreover, the working group deals with all other issues regarding volunteering such as legal guidelines and recruitment of volunteers.



Since 2018, this working group also discusses common interests in JOIN member's youth activities such as summer camps, first aid training and competitions, youth exchanges, etc.

In 2018, the working group regularly met online and was decisive in organising all activities related to the JOIN Volunteer Swap (see pages 4 to 8).

### **Fundraising for International Projects Working Group**

Development cooperation and humanitarian aid have always been a substantial part of JOIN members'

services. Motivated by positive cooperation examples in the past (fundraising for natural disasters, participation of personnel from other JOIN members in international rescue teams from JOIN members), this working group aims to identify potential cooperation areas. The participants also deal with joint fundraising, mobilisation of different resources and raising awareness about the various international projects JOIN members implement worldwide. Previously called 'International Cooperation incl. Fundraising Working Group', it was renamed at the AGM 2018. Kevin Orr from the Venerable Order of St John is leading this working group.

## **The JOIN Secretariat in 2018**

The JOIN Secretariat is located in Brussels, at the heart of decision making in the European Union. This enables the office to observe relevant European policy developments first hand and report these back to its members, as well as to advocate the positions and interests of JOIN and its member organisations directly to decision makers.

The Secretariat also acts as a communication and information centre for JOIN members, e.g. by publishing the monthly newsletter JOINews, by running an informative website and social networks and by replying to enquiries on European matters put forward by JOIN's members. Furthermore, the JOIN Office identifies relevant EU funding opportunities for its members.

In addition, the Secretariat maintains close contact with NGO partners, the Brussels offices of national and regional representations and with the members of the Orders of St John who work in the European capital.

One of the main focuses of the JOIN Secretariat for the year 2018 was the management of the Volunteer Swap programme. Information about available swaps are regularly updated on the JOIN website together with basic practical information about work content, travel, accommodation and contact persons. The Secretariat was also in contact with every participants of the programme in order to fund 50% of their travel costs.

Another significant influence on the work agenda of the JOIN Secretariat in 2018 was the preparation and its participation in the SecureHospitals.eu and the EUinAid projects, as highlighted on pages 18 and 19.

Furthermore, the JOIN Secretariat participated in the drafting of four other European project proposals, usually involving other JOIN members. The first project, called 'CySecTools', aimed to strengthen the cybersecurity capabilities of healthcare organisations by developing effective tools. The second project, called 'MIMES', was about raising the mobility of migrants in the European social services and care sector. The third project, called 'iProcureSecurity', had the goal to identify the major challenges that the diversity of the European care systems poses to the ability to work together. The fourth project, called 'CyberHealth360', aimed to provide a pan-European knowledge sharing, training and simulation environment to increase the capabilities on tackling cybersecurity risks in health and care organisations in Europe.

Throughout the year, the JOIN Secretariat maintained its representative character for members in Brussels. Upon request and on behalf of several JOIN members, the JOIN Secretariat took part in various meetings at European level, for instance in the areas of humanitarian assistance, development cooperation, civil protection, care, research and innovation.

In the end of 2018, Georg Aumayr and Eva Pelgen joined the Brussels Secretariat. Georg Aumayr, who is also the head of the R&D Department of Johanniter Austria, is working on a part-time basis on the SecureHospitals.eu project. Eva Pelgen completed a Bachelor in Intercultural Management and Communication in Karlsruhe, Germany. She has previously been working on a European project at the Newman University in Birmingham, England. She will be involved in all communication matters among the JOIN network and work closely with Joachim Berney on JOIN matters.

# Perspectives on 2019

In 2019, the JOIN Office aims to remain the motor for cooperation among St John charities in Europe. In this light, the working groups continue to be the main priority for JOIN and the Brussels office will support them in the best way possible.

The Volunteer Swap programme is expected to further expand following a successful year in 2018. The JOIN Office will play a central role by facilitating exchanges, attracting more volunteers and managing the reimbursements of travel costs. First swap opportunities for 2019 are already being offered.

Furthermore, promoting EU funding opportunities will stay a priority. The JOIN Office will explore the possibility of preparing a joint project proposal on First Aid in Schools involving a broad range of JOIN members. Regarding research consortia, JOIN wishes to bring its

members closer to innovative, cutting-edge research in various relevant service areas. Additionally, the JOIN Office will be committed to fully fulfill and implement its tasks under the SecureHospitals.eu and the EUinAid projects.

Concerning the creation of the very first European-wide first aid manual, the Clinical Working Group is expected to build upon the fruitful meetings held in 2018. The group will be meeting again as of early 2019 to complete the drafting of the manual in the course of the year.

Finally, JOIN wishes to further expand its network in 2019 and will aim to welcome new member organisations.

The Annual General Meeting in 2019 will be hosted by our member from Switzerland and will take place in Zurich from 10-12 May 2019.

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p. 4 (top to bottom) – Johanniter Germany, Johannita Segitö Szolgalat, Johanniter regional branch of Berlin, Johanniter regional branch of Berlin, Johanniter Austria; p. 5 – St John Ambulance; p. 6 (left) – Johanniter Germany, (bottom left + right) – St John Ambulance; p. 7 – Johannita Segitö Szolgalat; p. 8 (top) – Johanniter Germany, (bottom) – Johanniter regional branch of Berlin; p. 9 (left + right) – Paul Hahn, (bottom) – St John Ambulance; p. 10 – Johanniter International; p. 11 ModEx 2017/2018; p. 12 (top) – Ejodia Kakoensi, (bottom left + right) – St John Cymru; p. 13 (left) – Johanniter Germany, (top + bottom right) – Johanniter Austria; p. 14 – Dr Robert Brandstetter (Johanniter Austria); p. 15 – Johanniter Austria; p. 16 – Johanniter International; p. 17 – Johanniter International





# About JOIN

Johanniter International (JOIN) is a partnership of 16 national charity organisations in Europe and the Middle East, which were originally founded by the Orders of St John, and the 4 Orders of the Alliance of the Orders of St John. Member organisations provide national and international services such as emergency medical services, first aid, social care, youth work and international assistance, in addition to services for elderly, poor and disabled people in need. The shared approach of JOIN members to humanitarian welfare and social aid is based on the member organisations' christian heritage.

The work of JOIN charities is made possible through the combined efforts of over 100,000 volunteers and professionals who believe that our societies need people that care for other people. JOIN is made up of charitable organisations that rely on fundraising to continue their work. Activities and projects are funded by donations from individuals, companies and foundations across the world.

The central office is located in Brussels, Belgium. Its purpose is to advocate the interests of St John charities within the institutions of the European Union and facilitate Europe-wide cooperation as well as international projects.

For further information please contact our Brussels office.

